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THE IMPORTANCE OF COMMUNICATION IN BUSINESS

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ABOUT ARTICLE

Key words: Communication, getting on well with colleagues, improving service, communication skills, feedbacks, methods.	Abstract: This article explores the importance of communication in business. By analyzing recent studies, it illustrates how conversation between trader and customers or colleagues can improve
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Published: 10.12.2024	the role of communication in business to prepare students for their own business that they want to run in the future. The goal of exploring the importance of communication in business is to provide with information that can be useful for business. The article will also explain the types of communication and how to enhance these skills. We hope that with this information, you will improve your business and improve communication with colleagues. Moreover, we guarantee that you will not face the problems with communication in business by finding and making changes to your business through the information provided by us.

INTRODUCTION

Business communication is one of the main roles to improve business. Over the decades, the communication in business has got better. This article examines the different types of conversation in business and how they affect success and performance. There are a number of techniques about how to improve the communication between trader and colleague or customer in business. The purpose of the research is to teach how to build strong relationship with customer or colleague with insights from my deep study on the topic. Our main goal is to share our experiences with other business systems. The

information which we got in our real business test was very effective and delighting outcome for our service. The question is: Is there anything that can improve our business?

Literature Review

Types of business communications

There are majority types of communication such as leadership communication, internal communication, external communication and so on. All advanced companies use this type of communications. Not only companies, but also industries worldwide.

Leadership communication

• Effective leaders use communication to inspire and motivate their teams. It helps them to do not stop working in challenging times. Leaders should be approachable and open to dialogue to create a positive and motivating work environment. Moreover, it is compulsory for leaders to explain issue or something else clearly to their teammates.

Internal communication

• Clear and open communication is essential for teamwork and collaboration. It allows team members to share ideas, provide feedback, and work towards common objectives. And providing regular feedback is crucial for employee development and satisfaction.

External Communication

• Good communication with customers is the cornerstone of building trust and loyalty. Clear and persuasive communication is key to successful marketing and advertising campaigns. The all things will go smoothly, if you follow them.

CONCLUSION

Effective communication is on of the secrets of successful business. And, it is good to thrive in today's competitive environment by improving communication skill. In short, by prioritizing clear, open, and respectful communication, businesses can build a strong foundation for growth and success.

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